

If you or your client would like more information about Housing Choices Service or would like to arrange a visit from the case worker please contact us.



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Centre



Housing Choices



A service to help older people make the right housing choices in Bassetlaw

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Bassetlaw Action Centre



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About Housing Choices

This is a service to provide information, advice and support to older people on housing related issues

Who is it for?

The service is aimed at older people, their families and carers, who recognise that they are starting to find things difficult in their own homes and want to consider their options to meet their changing needs, these might include moving to more suitable accommodation or making changes to their existing property.

The service is also aimed at advice, health and social care workers support older people.

What support is available?

Your Housing Choices Advisor or Caseworker can:

- Provide information, advice or support on a one to one basis
- Provide support to explore different housing options and help put these changes in place, where appropriate
- Give support in the moving process, if necessary
- Refer on to other services
- Raise awareness of the wider advice and support available through EAC FirstStop

What is EAC FirstStop?

EAC FirstStop Advice is an independent, free service providing advice and information for older people, their families and carers about housing and care options in later life. The service is provided by Elderly Accommodation Counsel (EAC) in partnership with other national and local organisations. It brings together a wealth of expertise through one telephone number and one website to help older people and their carers explore the choices open to them and access the housing, support and care services they need.

How do people access this service?

Anyone can access the FirstStop website and telephone advice line for information and advice on a wide range of issues including finance, benefits and care options.

Website: www.firststopcareadvice.org.uk

Advice Line: 0800 377 70 70

If you would like to speak to your Housing Choices Advisor/ Caseworker for one to one information and support, **please see overleaf for contact details.** The service is free and confidential. An appointment can be made for an initial home visit to discuss what support is needed.