

## Contact Us

For more information about Housing Choice or to book an appointment with the case worker please contact us between 9am and 1pm Monday to Friday.



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Bassetlaw

**ACTION**



Centre



# Housing Choice



**A service to help people in Bassetlaw make the right housing choices**

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## **Housing Choice:**

This service provides information, advice and support to people in Bassetlaw on housing related issues across all tenure.

## **Who is it for?**

Our service is aimed at older and vulnerable people, their families and carers, who recognise that they are starting to find things difficult in their own homes and want to consider their options to meet their changing needs. This might include moving to more suitable accommodation such as somewhere smaller, nearer to family and friends or housing specifically for older people such as sheltered housing. They could also be thinking about making changes to their existing property such as repairs or adaptations.

Our service is also aimed at advice and health & social care workers who support older and vulnerable people.

## **What support is available?**

The Housing Choice Advisor or Caseworker can:

- Provide information, advice or support on a one to one basis
- Provide support to explore different housing options and help put these changes in place, as appropriate
- Support in the moving process
- Provide benefit advice
- Assist to register for social housing
- Assist to register with housing associations
- Provide home visits as appropriate
- Refer on to other services

## **Housing surgeries:**

Our housing surgery is held with the case worker at our Retford offices please call to arrange a one to one appointment.

**Please note surgeries are by appointment only.**