

## Have You Ever Thought About Volunteering?

If you enjoy meeting people and helping the local community you are the ideal person to volunteer on any one of our schemes. Any amount of time that you are able to give to a scheme is welcome.

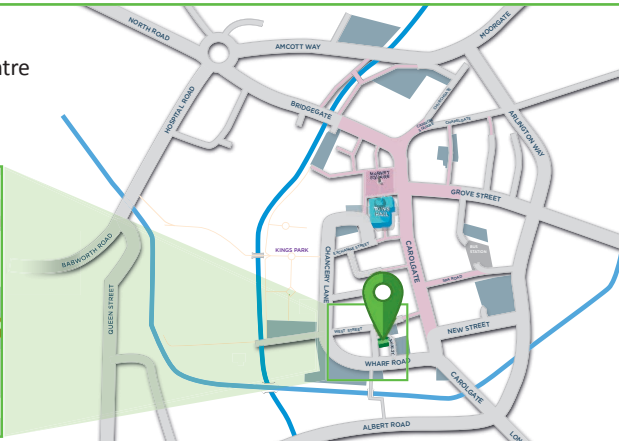
We pay 45p per mile, for every mile that you drive on behalf of a scheme. If you are interested in volunteering for us, please contact **Bassetlaw Action Centre** for more information.

01777 709650

[enquiries@actioncentre.org.uk](mailto:enquiries@actioncentre.org.uk)



**Where to find us:**  
Bassetlaw Action Centre  
Canal Street, Retford  
DN22 6EZ



Bassetlaw Action Centre is affiliated with the following organisations:



### Registered Office

Bassetlaw Action Centre  
Canal Street, Retford  
Nottinghamshire DN22 6EZ

01777 709650

[enquiries@actioncentre.org.uk](mailto:enquiries@actioncentre.org.uk)

[www.bassetlawactioncentre.org.uk](http://www.bassetlawactioncentre.org.uk)



Bassetlaw Action Centre



@BassetlawBAC

BAC0623-07

Registered Charity No: 1106908  
Company Registered in England & Wales No: 5177066

Bassetlaw

**ACTION**



Centre

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## Home Support Service



### Need a helping hand?

General housework • Laundry/Ironing • Shopping  
Sitting service • Help with correspondence  
Light meal preparation • Medication prompts  
Accompanied shopping • Social visits



# Home Support Service

To talk with one of our advisors about our Home Support Service, please call the **Bassetlaw Action Centre** on 01777 709650

## What Is The Home Support Service?

The Home Support Service offers fully insured, DBS checked caring staff to undertake the following:

- General housework.
- Laundry/Ironing.
- Shopping.
- Help with correspondence.
- Medication prompts.
- Sitting service.
- Light meal preparation.
- Accompanied shopping.
- Social visits.

The service is available across Bassetlaw.

Please note: The service does not offer personal care.

## Support Packages Available

Each client will receive a home visit to establish their individual needs and agree a tailored support package.

Regular visits must be booked in advance and can be made on a weekly, fortnightly or monthly basis.

Short term visits, for example following a hospital discharge or while family are on holiday, can be arranged upon request. Occasional one off visits are also available upon request.

## Your Home Support Worker

Our Home Support Workers have a wide experience of working in the community. Wherever possible clients will have the same Home Support Worker for each visit.

## Costs

- Minimum service is 1 hour.
- Standard Hourly Rate.
- Additional ½ hour increments are available.
- Additional mileage and/or travel time may apply.
- Mileage travelled on behalf of the client will be charged at 45 pence per mile.
- Premium rates apply for Weekends and Bank Holidays.
- 24 hours notice is required for cancelled visits or a cancellation fee will apply.

A full quote will be given at the time of assessment.

## Payments

Payment can be made via:

- Card over the phone.
- BACS transfer.
- Monthly invoice - charges apply.

## How Can I Find Out More?

If you have any questions, make an enquiry or referral to the scheme please contact the Home Support Coordinator at **Bassetlaw Action Centre**.

Telephone: 01777 709650  
or email: [homesupport@actioncentre.org.uk](mailto:homesupport@actioncentre.org.uk)

Our phone lines are open Monday to Friday, 9am-1pm with an answerphone service available at all other times.

Information about all our projects is available on our website:

[www.bassetlawactioncentre.org.uk](http://www.bassetlawactioncentre.org.uk)

